Friday Health Insurance Company ("Friday")

Overview

Texas administrative order entered – October 2, 2022 No new business order issued – January 1, 2023 Texas liquidation order entered – March 23, 2023

There are six Friday insurance entities:

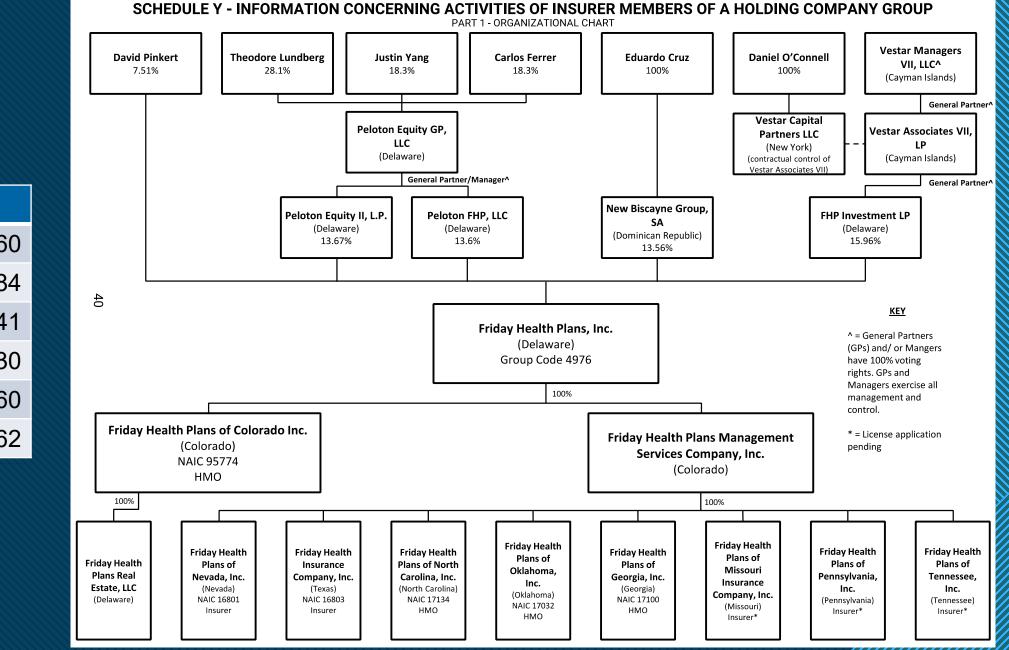
- HMOs domiciled in CO, GA, NC, and OK
- Insurance companies domiciled in TX and NV
- Only TX insurance company affected by liquidation order

All administrative and management services provided by Friday Health Plans Management Services (FHP MGMT) under management services, cost sharing, and tax sharing agreements

The administration for all Friday companies is performed from offices in Alamosa, CO



Friday Health Plans Organizational Chart



	Enrollees	
ТХ	304,360	
CO	28,684	
GA	17,141	
NC	21,930	
NV	17,160	
OK	8,062	

TLHIGA Initial Actions

- TDI arranged an introductory call with the FHP MGMT CEO and CFO on March 17th
- Call with Special Deputy Receiver on March 24th
- Site visit on March 29th and 30th
 - Interviews with CEO, premiums, claims, G&A, IDRs, pharmaceutical, clinical/case management, & call center
 - Significant use of many subcontractors
- Decision to use FHP MGMT as administrator
- Draft service agreement
- Weekly calls with Friday team
- Weekly calls with SDR team



Claims Runoff

Resolution of Disputes - IDRs, HICS, 1095A, & TDI complaints

Premiums - wind down small groups

Cash flow management

Coordination w/ SDR

Confidentiality Agreement

Early Access Agreement

Coordination of SDR and TLHIGA responsibilities

- Overpayments, refunds, and rebates
- Penalties
- CMS reporting and RAP

Preliminary Range of Expenses and Policy Obligations

Expenses

- Review of operating expense history and actuarial forecast
- Forecast volume-based fees based on recent history
- Range of \$6-\$10 million

Policy Obligations

- Review actuarial runoff forecast and lag studies
- Analysis of current in process claims
- Range of \$55-\$75 million